

■ Contact

Niedersächsisches Landesamt für Verbraucherschutz
und Lebensmittelsicherheit

Postfach 39 49
26029 Oldenburg

Phone +49 441/ 570 26-0
Fax +49 441/ 570 26-179

E-Mail poststelle@laves.niedersachsen.de
Internet www.laves.niedersachsen.de

■ Visit us on the internet at
www.laves.niedersachsen.de



■ and follow us on twitter
www.twitter.com/lavesnds



**Certificated in the scope of
consumer health protection:
Advisory services, approvals,
surveillance, analyses,
development, special tasks**

Niedersächsisches Landesamt für Verbraucherschutz
und Lebensmittelsicherheit

Oldenburg, Germany, September 2016

Photo credits: LAVES, ankiro – Fotolia.com, lilifox-Fotolia.com,
lochstampfer-Fotolia.com

You can find the LAVES institutes in:

Oldenburg – Food Institute and Veterinary Institute
Braunschweig – Food Institute
Celle – Institute for Apiculture
Cuxhaven – Institute for Fish and Fishery products
Hannover – Veterinary Institute
Lüneburg – Institute for Commodities
Stade – Feed Institute

You can find specialized departments in:

Oldenburg – Food Monitoring Service, Task-Force Consumer Protection, Supervision of Animal Drugs, Control of Animal Diseases/Disposal of Animal By-Products, Veterinary Task-Force, Animal Welfare Service, Feed Monitoring, Ecological Control, Market Control, Technical Experts
Hannover – Department of Inland Fisheries

The Administration Department for Press and Public Relations division consider clarification an especially important issue. Factual, understandable, up-to date, conversational and quick – the department provides information on the topic of health-related consumer protection and food safety in Lower Saxony.

In addition, LAVES is a company training centre and educational training centre for:

Chemical-technical assistants
Biological-technical assistants
Specialists in animal health
Fish-farmers
Meat inspectors
Animal feed inspectors
Poultry inspectors
Food chemists
Food inspectors
Trainees for veterinary medicine
Trainees for apiculture

LAVES carries out new regulatory measures in controlling, cost accounting and productivity checks.

LAVES has implemented a quality management system based on the "Uniform Quality Management in Official Organizations for Consumer Protection in Lower Saxony – EQUINO". In 2007 LAVES has been certificated according to DIN EN ISO 9001:2000. Since 2016 LAVES is certificated according to DIN EN ISO 9001:2008.

■ Addresses of the Institutes and specialized departments

Institutes

*Food and Veterinary Institute
Braunschweig/Hannover*
Head office Braunschweig
Dresdenstr. 2
38124 Braunschweig
Tel.: 05 31/ 68 04-0
Fax: 05 31/ 68 04-101

Head office Hannover
Eintrachtweg 17
30173 Hannover
Tel.: 05 11/ 2 88 97-0
Fax: 05 11/ 2 88 97-299

*Food and Veterinary
Institute Oldenburg*
Martin-Niemöller-Str. 2
26133 Oldenburg
Tel.: 04 41/ 99 85-0
Fax: 04 41/ 99 85-121
Philosophenweg 38
26121 Oldenburg
Tel.: 04 41/ 97 13-0
Fax: 04 41/ 97 13-814

*Institute for Fish and
Fishery products Cuxhaven*
Schleusenstr. 1
27472 Cuxhaven
Tel.: 0 47 21/ 69 89-0
Fax: 0 47 21/ 69 89-16

Feed Institute Stade
Heckenweg 6
21680 Stade
Tel.: 0 41 41/ 9 33-6
Fax: 0 41 41/ 9 33-777

*Institute for Commodities
Lüneburg*
Am Alten Eisenwerk 2A
21339 Lüneburg
Tel.: 0 41 31/ 15-10 00
Fax: 0 41 31/ 15-10 03

Institute for Apiculture Celle
Herzogin-Eleonore-Allee 5
29221 Celle
Tel.: 0 51 41/ 9 05 03-40
Fax: 0 51 41/ 9 05 03-44

Specialized departments

- Technical Experts
- Food Monitoring Service and International Trade
- Task-Force Consumer Protection
- Supervision of Animal Drugs
- Control of Animal Diseases, Disposal of Animal By-Products
- Veterinary Task-Force
- Animal Welfare Service
- Feed Monitoring
- Ecological Control
- Market Control

postal address:
Postfach 39 49
26029 Oldenburg

building address:
Röverskamp 5
26203 Wardenburg
Tel.: 0441/ 570 26-0
Fax: 0441/ 570 26-179

- Department of Inland Fisheries
Eintrachtweg 19
30173 Hannover
Tel.: 0511/ 28897-929
Fax: 0511/ 28897-980



Lower Saxony State Office
for Consumer Protection
and Food Safety

More Safety for the Consumer



Lower Saxony



LAVES – More Safety for the Consumer

What can I still eat? News reports about BSE, Dioxin or Avian Influenza have made consumers insecure. That is why Lower Saxony has taken action in 2001 and the Lower Saxony State Office for Consumer Protection and Food Safety – LAVES – was founded.

In LAVES all tasks of the consumers health protection are focused on minimizing risks and to continually encourage consumer confidence. Six official institutes belong to the LAVES organization throughout Lower Saxony. The head office is located in Oldenburg.

What is the aim of LAVES?

LAVES was founded with the objective to determine health risks for consumers at onset, as well as to efficiently and promptly fight them. Reliable controls, safe analysis methods and independent and objective sources of information all belong to the most important instruments of LAVES.

By the interactive connection of all expertise, more safety and transparency in the food chain “from stable to table” can be achieved.

What are the LAVES Tasks?

In LAVES around 1.000 employees are engaged in consumer protection. The tasks of LAVES are diverse. They include:

- the execution of all official testing of food, feed, animals and daily consumption goods (such as flatware, toys and cosmetics)
- the control of feed companies
- veterinary drug surveillance and the minimization of antibiotics in livestock production
- the consultation and support of local government authorities in food surveillance, cross-border food trade of animal origin, animal health and animal welfare
- the approval of feed and food companies (e.g. carcass disposal establishments, fish-processing plants, slaughter houses, dairies)
- market control
- monitoring of organic inspection bodies
- animal testing
- enquiries according to the consumer information act
- risk communication
- anonymous reporting office

LAVES is Lower Saxony's contact point for:

- the EU-Rapid Alert System for Food and Feed (RASFF)
- the Central Office “G@ZIELT”, which is monitoring internet trade and which is located at the Federal Office of Consumer Protection and Food Safety (BVL)
- the central Office of food fraud (BVL)

Consumer protection based on expertise in

- *analytical testing*
- *control*
- *consulting and information*

Who is integrated in LAVES?

On 1 July 2001, the former authorities of the State for Food and Veterinary Diagnosis were merged to establish the new LAVES. In 2003, the newly founded Feed Institute was affiliated and in 2004 the Institute for Apicultural Research also joined the group. The departments of LAVES give their support to the responsible local authorities in relation to food control, the combat of animal diseases and the removal of animal by-products. As well as answering all questions pertaining to animal welfare and Inland Fisheries. They control veterinary home dispensaries, the minimization of antibiotics in livestock production, animal feed economy, ecological agriculture, as well as adherence to quality specifications and grade of goods of agrarian products.

The concepts of consumer protection in Lower Saxony are provided by the Ministry for Nutrition, Agriculture and Consumer Protection. The coordination of these concepts is a task of LAVES. Then the coordinated concepts are transferred by the local governmental authorities to the local districts.

